



Wireless access point

WOP-12ac

User manual

Firmware version 1.16.0

IP address: 192.168.1.10

Username: admin

Password: password

Contents

1	Introduction	3
1.1	Annotation	3
1.2	Symbols	3
2	Device description	4
2.1	Propose	4
2.2	Device specification.....	4
2.3	The device technical parameters.....	5
2.4	Design.....	7
2.5	The device schematic structure.....	8
2.6	Reset to the default settings	9
2.7	Delivery package.....	9
3	Installation order.....	11
3.1	Safety rules.....	11
3.2	Installation recommendations	11
3.3	Calculating the number of required access points.....	11
3.4	Channel selection for neighboring access points.....	12
3.5	The device installation.....	13
3.5.1	Procedure of attaching brackets to the device.....	13
3.5.2	Order of the device mounting to a mast/pole.....	14
3.5.3	Order for wall-mounting brackets	15
3.5.4	Grounding scheme of the device	17
4	Appendix A. Power connector pin array	18
5	The list of changes	19
6	Technical support	20

1 Introduction

1.1 Annotation


Modern tendencies of telecommunication development necessitate operators to search for the most optimal technologies, allowing you to satisfy drastically growing needs of subscribers, maintaining at the same time consistency of business processes, development flexibility and reduction of costs of various services provision. Wireless technologies are spinning up more and more and have paced a huge way for short time from unstable low-speed communication networks of low radius to broadband networks equitable to speed of wired networks with high criteria to the quality of provided services.


WOP-12ac device is a Wi-Fi access point of Enterprise class. Construction of the device has hermetic enclosure that allows you to use the device as an outdoor access point in different climate conditions at temperatures from -40 to +65°C.

This instruction manual specifies intended purpose, main technical parameters, design, installation procedure, safe operation rules and installation recommendations for WOP-12ac wireless access point.

1.2 Symbols

Notes and warnings

 Notes contain important information, tips or recommendations on device operation and setup.

 Warnings are used to inform the user about harmful situations for the device and the user alike, which could cause malfunction or data loss.

2 Device description

2.1 Propose

WOP-12ac wireless access point (hereinafter the device) is designed for provision of users' access to high-speed safe network.

The device provides high-speed and safe wireless network combining a lot of opportunities and services that are necessary for comfortable users' access to operator services. WOP-12ac provides connection of up to 70 users. The device is used to organize wireless network for different climate conditions in the wide range of operation temperature and high humidity (parks, factories, stadium, etc.) and it is the perfect platform for organization of connection in cottage settlements and remote communities.

Power supply of the access point is realized by PoE+ technology. Also, alternate supply is available (48 V).

2.2 Device specification

Interfaces:

- 2 Ethernet 10/100/1000 Base-T (RJ-45) ports where 1 port for PoE+ power supply;
- 1 port of 100/1000Base-X (optionally);
- Console (RS-232);
- 6 N-type (female) connectors for external antennas (nondirectional, sectoral and narrow-band antennas). Access point model selection depends on its use. It is required to select narrow-band antennas for long-range wireless bridges, and sectoral or nondirectional antennas are used for base stations.

Functions:

WLAN capabilities:

- support for IEEE 802.11a/b/g/n/ac standards;
- 2 independent radio interfaces;
- operation at two frequency ranges simultaneously (2.4 GHz and 5 GHz);
- support for MIMO 3x3 on each radio interface;
- WMM-based traffic prioritization;
- third-party access point detection;
- dynamic frequency selection (DFS);
- support for hidden SSID;
- 32 virtual access point;
- APSD;
- power control of transmitted signal;
- WDS;
- Mesh support;
- support for Work Group Bridge.

Network functions:

- autonegotiation of speed, duplex mode and switching between MDI and MDI-X modes;
- support for VLAN;
- authentication support 802.1X;
- support 802.11r;
- DHCP client;
- support for IPv6;
- LLDP;
- ACL;
- GRE.

Cluster operation mode:

- organizing a cluster with capacity of up to 64 access points;
- auto synchronization of access point configurations in a cluster;
- Single Management IP – united address to control access points in a cluster;
- autodistribution of frequency channels among access points;
- autodistribution of radiated power level among access points.

QoS functions

- priority and profile-based packet scheduling;
- capacity limitation for each SSID;
- changing WMM parameters for each radio interface;
- support prioritization by CoS and DSCP;
- the opportunity to set priority on the base of IP, Ethertype, TCP/UDP port etc.

Safety

- e-mail notifying on system events;
- centralized authorization via RADIUS server (WPA Enterprise);
- WPA/WPA2 data encryption;
- Captive Portal;
- IPsec.

2.3 The device technical parameters

Table 1 – The device main technical parameters

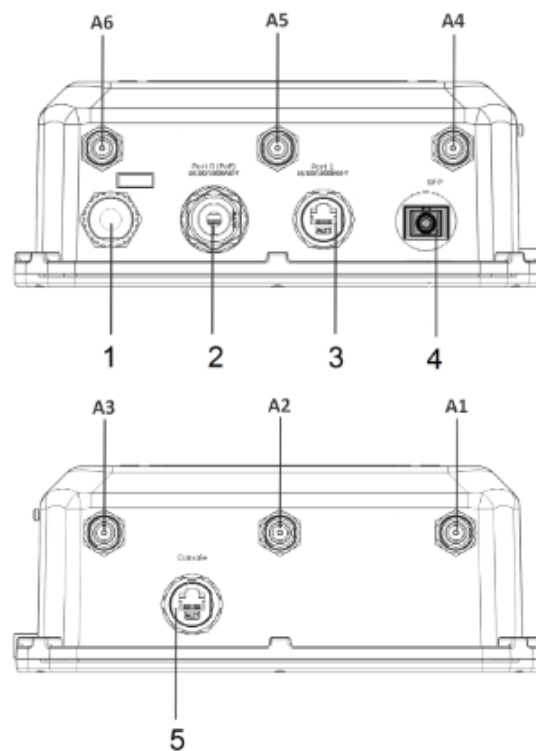
WAN-interface parameters	
Number of ports	2 (3 for WOP-12ac-LR ER SFP and WOP-12ac-LR ER GPON)
Connector	SFP (only for WOP-12ac-LR ER SFP and WOP-12ac-LR ER GPON), RJ-45, 10/100/1000, autonegotiation, BASE-T
Wireless interface parameters	
Standards	802.11a/b/g/n/ac
Frequency range, MHz	2412–2472 MHz, 5150–5850 MHz
Modulation	CCK, BPSK, QPSK, 16QAM, 64QAM, 256QAM
Operating channels	<ul style="list-style-type: none"> • 802.11b/g/n: 1–13 (2412–2472 MHz) • 802.11a/ac: 36–64 (5180–5320 MHz) • 100–144 (5500–5720 MHz) • 149–165 (5745–5825 MHz)

Speed of data transmission, Mbps	6, 9, 12, 18, 24, 36, 48, 54, MCS0-MCS23, MCS0-9 NSS1, MCS0-9 NSS2 802.11 n: <ul style="list-style-type: none"> • up to 216.7 Mbps (20 MHz channel), • up to 450 Mbps (40 MHz channel) 802.11 ac: <ul style="list-style-type: none"> • up to 1300 Mbps (80 MHz)
Maximum power of the transmitter	<ul style="list-style-type: none"> • 2.4 GHz: up to 19 dBm • 5 GHz: up to 19 dBm 26 dBm is a maximum value of EIRP for WOP-12ac ER, WOP-12ac ER SFP and WOP-12ac ER GPON in both frequency ranges
Receiver sensitivity	<ul style="list-style-type: none"> • 2.4 GHz: up to -98 dBm • 5 GHz: up to -94 dBm
Security	<ul style="list-style-type: none"> • Centralized authorization via RADIUS server (WPA Enterprise) • WPA/WPA2 data encryption • Support Captive Portal • E-mail informing about system events
Selection of antenna model depends on access point usage	
Support for 3x3 MIMO	
2 integrated WLAN controllers Broadcom BCM43460	
Console interface parameters	
Type	RS-232
Data rate	115200 baud
Data format	8 bits
w/o parity, 1 stop, w/o stream control	
Control	
Remote control	Web interface, Telnet, SSH, SNMP, EMS management system. Firmware updating and configuring by DHCP Autoprovisioning
Access restriction	By password, by IP address
General parameters	
Processor	Broadcom BCM53016/BCM58522
NAND	128 MB NAND Flash
RAM	256 MB RAM DDR3

Power supply	<ul style="list-style-type: none"> • PoE+ 48V/54V (IEEE 802.3at-2009) • DC 48V Power adapter has a protection function against power line surges by using flattening filters
IP protection class	IP-65
Electromagnetic compatibility	CE
Power consumption	up to 20 W
range of operation temperatures	From -40 to +65°C
Relative humidity at 25°C	from 5% to 90%, non-condensing
Dimensions	246x216x97 mm
Weight	up to 2.3 kg

2.4 Design

WOP-12ac has an industrial design and metal case. [Figure 1](#) shows the device side panel layout.



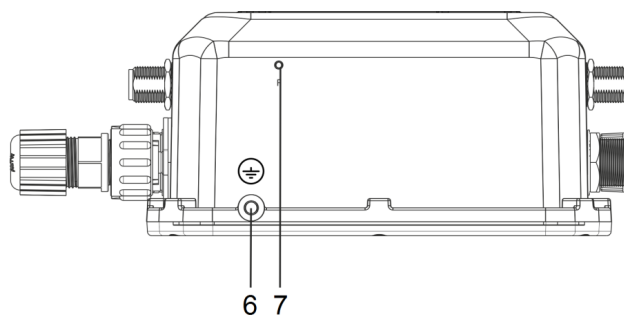



Figure 1 – WOP-12ac side panel layout

Connectors and controls located on the device panels are listed in [Table 2](#).

Table 2 – Description of ports and controls

Front panel element		Description
A1-A3		Radio 1 interface connectors for connection of 2.4 GHz external antennas
A4-A6		Radio 2 interface connectors for connection of 5 GHz external antennas
1		Connector for power supply connection
2	Port 0 (PoE)	10/100/1000 Base-T port (RJ-45 with PoE+ support)
3	Port 1	10/100/1000 Base-T port (RJ-45 connector)
4	SFP	Optical connector SC/UPC (only for WOP-12ac ER SFP) or SC/APC (only for WOP-12ac ER GPON)
5	Console	Connector for console cable connection (RJ-45 connector)
6		Ground
7	F	Functional button closed by hermetical screw

2.5 The device schematic structure

[Figure 2](#) shows WOP-12ac schematic structure.

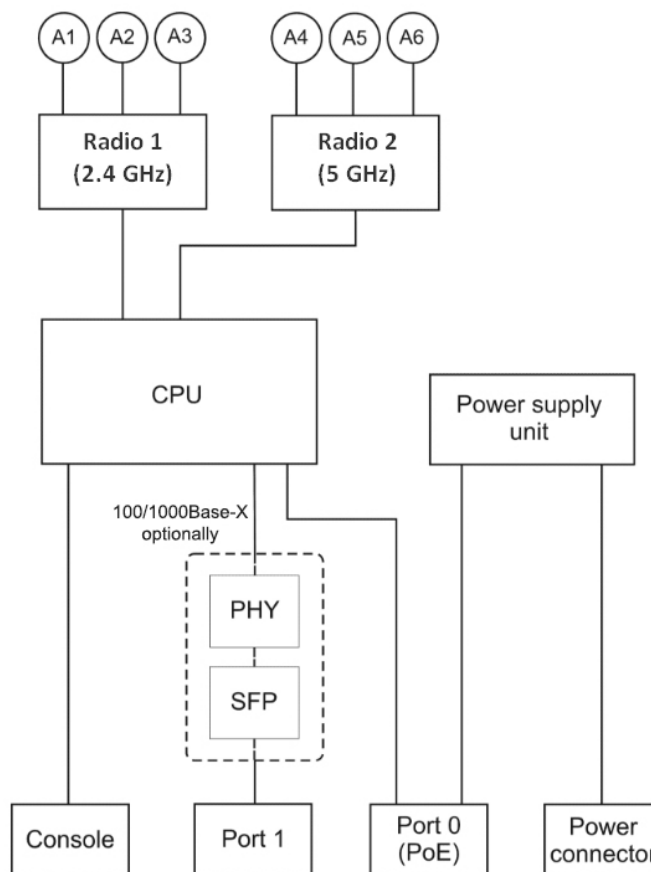


Figure 2 – WOP-12ac schematic structure

- *A1-A6* – connectors for antennas;
- *Radio 1* – radio interface that performs reception and transmission of data in wireless networks in the range of 2.4 GHz;
- *Radio 2* – radio interface that performs reception and transmission of data in wireless networks in the range of 5 GHz;
- *CPU* – controller performing the device control, monitoring and data transmission via wired network;
- *Power Supply Unit* – power supply unit of the device;
- *Port 0 (PoE)* – Gigabit Ethernet connector with PoE technology allows you to supply access point and to provide access speed of up to 1Gbps;
- *Port 1* – Gigabit Ethernet connector provides speed access of up to 1 Gbps;
- *Console* – RJ-45 connector for console cable connection;
- *Power Connector* – connector for power supply connection when PoE is not available.

2.6 Reset to the default settings

In order to reset the device to factory settings, press and hold the 'F' button within 15 seconds when the device is in a loaded state. The device will be rebooted automatically. DHCP client is launched for factory settings. If the address is not received via DHCP, the device will have IP address – *192.168.1.10*, subnet mask – *255.255.255.0* and User Name/Password to access via Web interface: *admin/password*.

2.7 Delivery package

The delivery package includes:

- WOP-12ac wireless access point;
- 3 connectors for RJ-45;
- 1 connector for power supply;
- Grounding kit;
- Mounting kit;
- Operating manual (supplied on a CD);
- Conformity certificate;
- Technical passport.

3 Installation order

This section defines safety rules, installation recommendations, setup procedure and the device starting procedure.

3.1 Safety rules

1. Do not open the device chassis. There are no user serviceable parts inside.
2. It is required to cover unused antenna connectors by safety cover included in the device delivery package.
3. Do not install the device during a thunderstorm. There is a risk of being struck by lightning.
4. You must follow requirements for voltage, current and frequency specified in the user manual.
5. Measuring devices and computer must be grounded before connecting to the device. Potential difference between cases of equipment and measurement devices must be no more than 1 V.
6. Check the cable integrity and security of mounting to the connectors.
7. Do not install the device near heat source and at places where temperature may reach the values below -40°C or higher 60°C .
8. You should satisfy established standards and requirements for working at height during the device installation on the high-rise constructions.
9. The device exploitation should be performed by specially prepared engineering and technical personnel.
10. Connect only to operational service equipment.

3.2 Installation recommendations

1. Recommended location for device installation: fix on a mast/pole or wall.
2. Before you install and enable device, check the device for visible mechanical defects. If defects are observed you should stop the device installation and draw up corresponding act.
3. During the device installation to provide Wi-Fi coverage area with the best characteristics take into account the following rules:
 - a. Install the device at the center of wireless network;
 - b. Minimize the number of obstacles (walls, roof, furniture and etc.) between WOP-12ac and other wireless network devices;
 - c. Do not install the device near (about 2 m) electrical and radio devices;
 - d. It is not recommended to use radiophone and other equipment operating on the frequency of 2.4 GHz, 5 GHz in Wi-Fi effective radius;
 - e. Obstacles in the form of glass/metal constructions, brick/concrete walls, water cans and mirrors can significantly reduce Wi-Fi action radius.
4. During the installation of several access points, cell action radius must overlap with action radius of a neighboring cell at level of $-65 \div -70$ dBm. Decreasing of the signal level on cells borders to -75 dBm is permitted if it involves the use of VoIP, streaming video and other traffic that is sensitive to losses in wireless network.

3.3 Calculating the number of required access points

The table below describes rough attenuation values.

Table 3 – Attenuation values

Material	Change of signal level, dB	
	2.4 GHz	5 GHz
Organic glass	-0.3	-0.9

Material	Change of signal level, dB	
	2.4 GHz	5 GHz
Brick	-4.5	-14.6
Glass	-0.5	-1.7
Plaster slab	-0.5	-0.8
Wood laminated plastic	-1.6	-1.9
Plywood	-1.9	-1.8
Plaster with wirecloth	-14.8	-13.2
Breezeblock	-7	-11
Metal lattice (mesh 13*6 mm, metal 2mm)	-21	-13

3.4 Channel selection for neighboring access points

It is recommended to set nonoverlapping channels to avoid interchannel interference among neighboring access points.

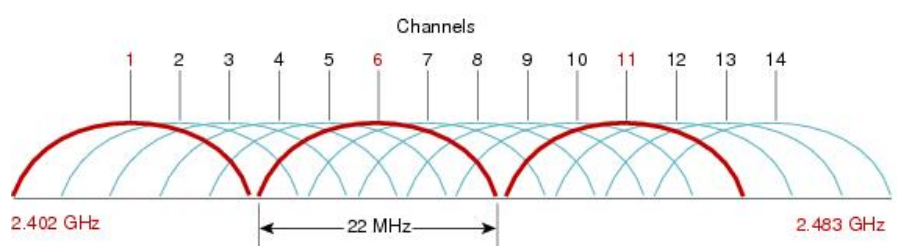


Figure 3 – General diagram of frequency channel closure in the range of 2.4 GHz

Example of channel allocation scheme among neighboring access points in frequency range of 2.4 GHz when channel width is 20 MHz, see [Figure 4](#).

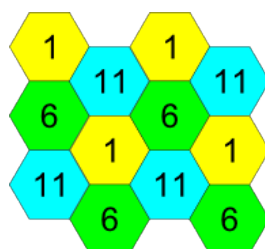


Figure 4 – Scheme of channel allocation among neighboring access points in the frequency range of 2.4 GHz when channel width is 20 MHz

Similarly, the procedure of channel allocation is recommended to save for access point allocation between floors, see [Figure 5](#).

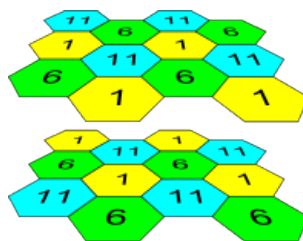


Figure 5 – Scheme of channel allocation between neighboring access points that are located between floors

When width of used channel is 40 MHz there is no non-overlapping channels in frequency range of 2.4 GHz. In such cases, you should select channels maximally separated from each other.

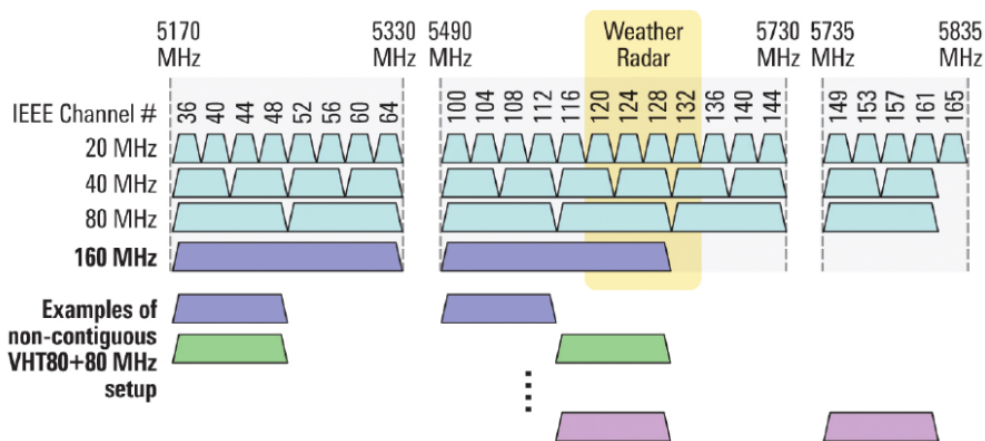


Figure 6 – Channels used in range of 5 GHz when channel width is 20, 40 or 80 MHz

3.5 The device installation

The device should be attached to mast/pole or wall in accordance with the safety instruction and recommendations listed above. The device delivery package includes required mounting kit to attach the device to a mast/pole and wall.

The device installation order:

1. Mount brackets to the device;
2. Attach the device to a mast/pole or wall;
3. Ground the device;
4. Connect cables to the device connectors;
5. Set up antennas.

3.5.1 Procedure of attaching brackets to the device

Attach brackets (included in the delivery package) to the device before starting the device installation on mast/pole or wall.

⚠ Dust-protecting covers must be installed on the antenna connectors included in the device delivery package. You may remove the covers immediately before connecting to the antenna connectors.

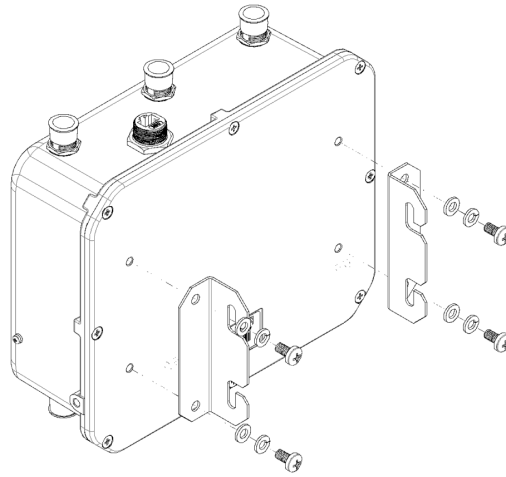


Figure 7 – Mounting brackets to the device

- a. [Figure 7](#) shows the required position of brackets.
- b. Align four boltholes on brackets with the same boltholes on the device. Attach brackets with screws to the device by using screw-driver.

3.5.2 Order of the device mounting to a mast/pole

1. Mount the bracket for attaching to a mast/pole:

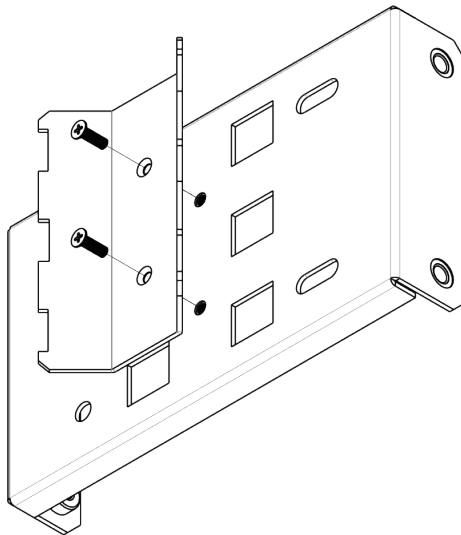


Figure 8 – Bracket for attaching to mast/pole

- a. Connect bracket, that will be attached to a mast/pole, to bracket, that will be attached to the device, as shown in [Figure 8](#).
 - b. Align two boltholes of both brackets. Attach brackets together by using screwdriver.
2. Attach the bracket to a mast/pole:

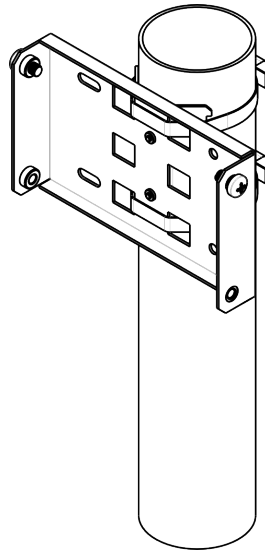


Figure 9 – Mounting bracket on a mast/pole

a. Fix bracket on mast/pole by using clamps, see [Figure 9](#).

b. Install DIN7985 M6 screws in the top holes. Do not screw them fully. Leave at least 3 mm gap, see [Figure 9](#).

3. Attach the device to a mast/pole:

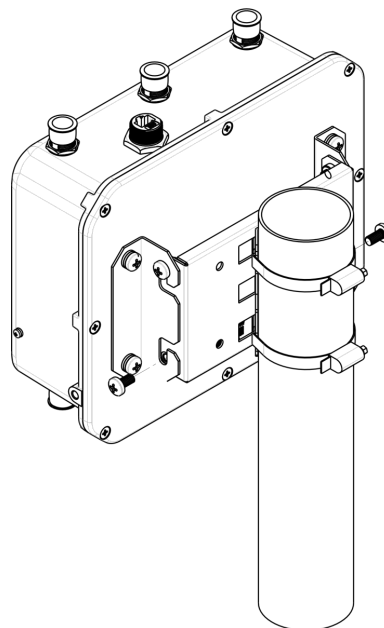


Figure 10 – Mounting the device on a mast/pole

a. Install the device on the top untwisted screws of a bracket attached to a mast/pole, see [Figure 10](#).

b. Install screws in the bottom bolthole, see [Figure 10](#).

c. Tight up the top and bottom screws by using screwdriver.

3.5.3 Order for wall-mounting brackets

1. Fix the bracket (included in the delivery package) to the wall:

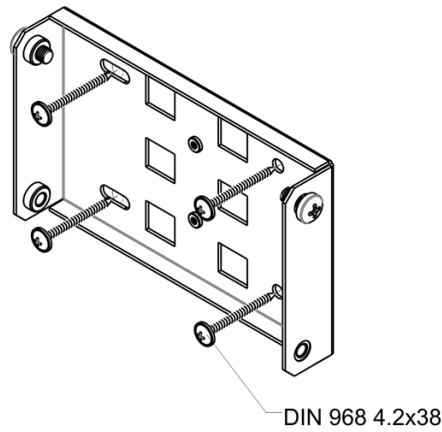


Figure 11 – Attaching bracket to the wall

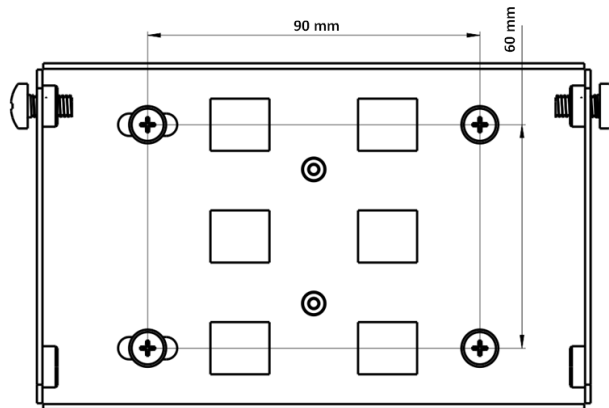


Figure 12 – Distance between boltholes

- a. [Figure 11](#) shows bracket allocation on the wall. [Figure 12](#) shows distance between the boltholes.
- b. Align together four boltholes on bracket and boltholes on the device surface. Screw the brackets to the device surface by using screwdriver.
- c. Install DIN7985 M6 screws in the top holes. Do not screw them fully. Leave at least 3 mm gap, see [Figure 11](#).

2. Fix the device on the wall

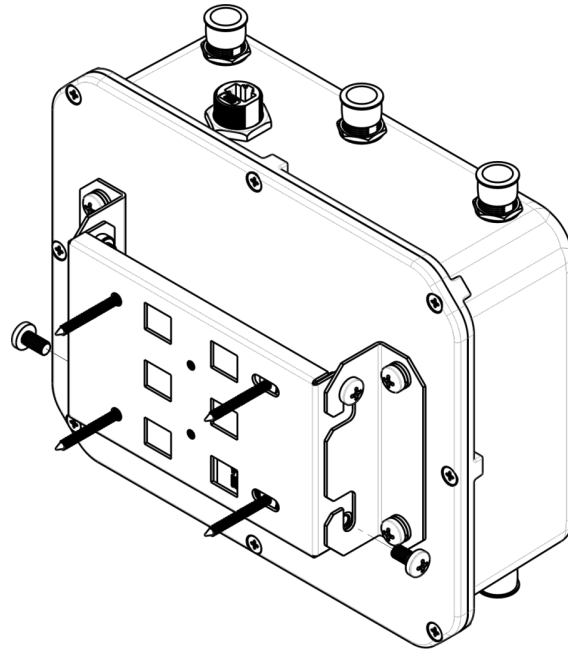


Figure 13 – Wall-mounting the device

1. Install the device on the top untwisted screws of a bracket attached to the wall, see [Figure 13](#).
2. Install screws in the bottom bolthole, see [Figure 13](#).
3. Tight up the top and bottom screws by using screwdriver.

3.5.4 Grounding scheme of the device

After device installation, you must ground it by using 2.5 mm² vinyl-insulated wire. [Figure 14](#) shows grounding scheme of the device.

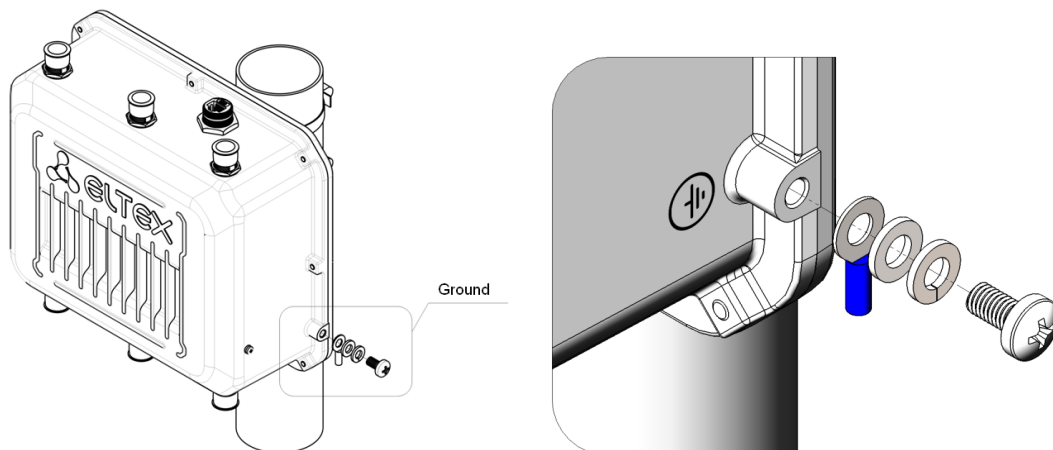


Figure 14 – The device grounding scheme

4 Appendix A. Power connector pin array

Power connector pin array

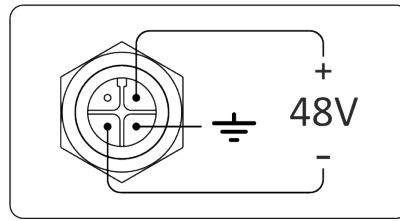
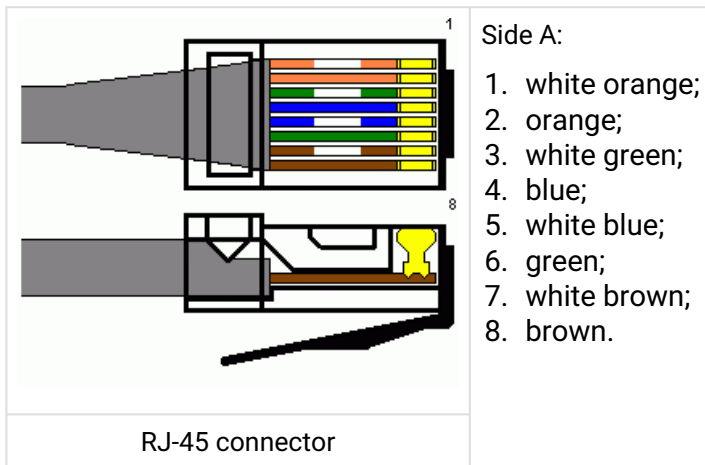


Figure 15 – 48 V power supply connector pin array

RJ-45 connector pin array

The next scheme is used for twisted-pair wiring.

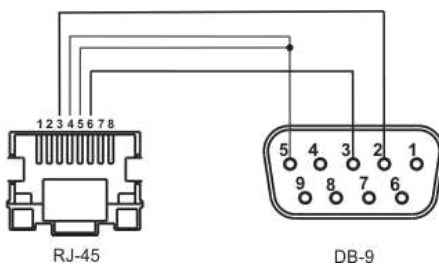


RJ45-DB9 console cable pin array

Table 4 – RJ45-DB9 connector pin array

Serial Port (RJ-45 Connector) Pin	Adapter (DB-9) Pin
3 (TXD)	2 (RXD)
4 (Signaling Ground)	5 (Signaling Ground)
5 (Signaling Ground)	5 (Signaling Ground)
6 (RXD)	3 (TXD)

The example of implementation is shown on the following figure:



5 The list of changes

Document version	Issue Date	Revisions
Version 1.16	12 February 2019	Synchronization with firmware version 1.16.0
Version 1.15	30 November 2018	Synchronization with firmware version 1.15.0
Version 1.14	10 August 2018	Synchronization with firmware version 1.14.0
Version 1.13	08 May 2018	Synchronization with firmware version 1.12.2 Changes in section: <ul style="list-style-type: none"> • Device specification
Version 1.12	26 December 2017	Synchronization with firmware version 1.11.4
Version 1.11	30 October 2017	Synchronization with firmware version 1.11.2
Version 1.10	01 July 2017	Synchronization with firmware version 1.10.0
Version 1.9	06 February 2017	Synchronization with firmware version 1.9.0
Version 1.8	20 September 2016	Synchronization with firmware version 1.8.0
Version 1.7	19 July 2016	Synchronization with firmware version 1.7.0 Changes in section: <ul style="list-style-type: none"> • The device technical parameters
Version 1.6	06 July 2016	Synchronization with firmware version 1.6.5
Version 1.5	16 May 2016	Synchronization with firmware version 1.6.4
Version 1.4	30 November 2015	Changes in section: <ul style="list-style-type: none"> • The device technical parameters
Version 1.3	13 October 2015	Synchronization with firmware version 1.6.2
Version 1.2	16 April 2015	Synchronization with firmware version 1.5.0 Chapter added: <ul style="list-style-type: none"> • The device schematic diagram • The order specification
Version 1.1	10 February 2015	Chapter added: <ul style="list-style-type: none"> • The antennas technical parameters
Version 1.0	26 September 2014	First issue
Firmware version 1.16.0		

6 Technical support

Contact Eltex Service Centre to receive technical support regarding our products:

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Visit Eltex official website to get the relevant technical documentation and software, benefit from our knowledge base, send us online request or consult a Service Centre Specialist in our technical forum:

Eltex official website: <https://eltex-co.ru/en/>

Knowledge base: <http://www.eltex-co.ru/en/support/knowledge/>

Download center: <http://www.eltex-co.ru/en/support/downloads/>

TECHNICAL SUPPORT

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In official website of the ELTEXALATAU Ltd. you can find technical documentation and software for products, refer to knowledge base, consult with engineers of Service center in our technical forum:

<http://www.eltexalatau.kz/en/>